

**ATHLETES QUESTIONNAIRE (Page 1)**

**GENERAL**

Did the show run according to the Schedule?	YES		NO	
	Poor	Few issues – Mostly OK	Meets expectations	Exceeds expectations
Prize money in proportion to number of starters				
Attractiveness of course in relation to the competition category (5*, 4*, etc.)				
Quality and clarity of main arena's audio system's sound at all times during the event				
Ease of readability of the scoreboard in the main arena (e.g., clear and big enough)				
How well was the event announcer able to energise the spectators				

**STABLING, HORSE INSPECTION AND TRAINING/EXERCISE**

Was there an access/accreditation check by security to enter the stabling area (at all times during the duration of the event)	YES	NO		
Were the stables well ventilated	YES	NO		
Was the lighting in stables as required during different times of the day	YES	NO		
Distance from stables to main and warm-up arenas	Poor	Few issues – mostly ok	Meets expectations	Exceeds expectations
Was the area for the horse inspection suitable for presentation of the horses (flat, firm, non-slippery surface)?	YES	NO		
Was there sufficient space and time for working/exercising the horses in relation to the competition schedule (in a separate area or warm-up arena)	YES	NO		
Were starting orders and results displayed live from the field of play in the warm-up and/or stable areas	YES	NO		

**EVENT SERVICES AND FACILITIES**

Was your hotel accommodation 'paid by the organiser'	YES	NO		
Were suitable transportation arrangements made for you (e.g., airport/station/hotel)?	YES	NO Not necessary		
Access from the hotel to the venue	Walking distance	Easily managed with shuttles Difficult		
2 meals daily / equivalent meal vouchers provided	YES	NO		
Separate Athlete's stand with sufficient seating	YES	NO		
Athlete's stand/tribune next to main arena in-gate	YES	NO		
Athlete's stand/tribune covered	YES / Indoor Event	NO		
Food and beverages available in/close to the Athlete's stand/tribune	YES	NO		
	Poor	Few issues – Mostly OK	Meets expectations	Exceeds expectations
Convenient location of the show office				
Hours of operation of the show office				
Level of customer service provided (helpful & friendly approach)				

**FOOTING – MAIN ARENA**

Your general opinion on the overall quality of the footing				
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The following questions about the MAIN ARENA footing properties are OPTIONAL. However, these will provide important feedback for the Footing team at the event.

<b>Impact firmness:</b> how firm was the surface upon impact when the horse lands?	Too soft / Too hard	Quite soft / quite hard	Meets expectations	Exceeds expectations
<b>Cushioning:</b> how much shock was absorbed by the footing upon landing?	Too deep / too compact	Could be better	Meets expectations	Exceeds expectations
<b>Responsiveness:</b> how springy did the surface feel?	No spring / too springy	Could be better	Meets expectations	Exceeds expectations
<b>Grip:</b> how much did the footing hold upon landing, turning and take-off?	Very slippery/too high grip	Could be better	Meets expectations	Exceeds expectations
<b>Uniformity:</b> was the footing the same in the entire arena?	Too variable	Could be better	Meets expectations	Exceeds expectations
Did the footing remain the same during the duration of the competition?	Changed a lot	Could be better	Meets expectations	Exceeds expectations

Please see page 2 – to provide feedback on Footing-Warm-up Arena, Equine Paths and Transit Areas, and for any additional comments.

**ATHLETES QUESTIONNAIRE (Page 2)**

**FOOTING – WARM-UP ARENA**

<b>Your general opinion on the overall quality of the footing</b>				
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The following questions about the WARM-UP ARENA footing properties are **OPTIONAL**. However, these will provide important feedback for the Footing team at the event.

<b>Impact firmness:</b> how firm was the surface upon impact when the horse lands?	Too soft / Too hard	Quite soft / quite hard	Meets expectations	Exceeds expectations
<b>Cushioning:</b> how much shock was absorbed by the footing upon landing?	Too deep / too compact	Could be better	Meets expectations	Exceeds expectations
<b>Responsiveness:</b> how springy did the surface feel?	No spring / too springy	Could be better	Meets expectations	Exceeds expectations
<b>Grip:</b> how much did the footing hold upon landing, turning and take-off?	Very slippery/too high grip	Could be better	Meets expectations	Exceeds expectations
<b>Uniformity:</b> was the footing the same in the entire arena?	Too variable	Could be better	Meets expectations	Exceeds expectations
<b>Did the footing remain the same during the duration of the competition?</b>	Changed a lot	Could be better	Meets expectations	Exceeds expectations

**EQUINE PATHS, TRANSIT AREAS**

<b>Safe and unimpeded access to all equine areas</b>				
<b>Level surface (no stones, no holes/depressions in the surface, etc.)</b>				
<b>Firm</b>				
<b>Sufficiently wide (for e.g., 4 meters for two-way horse traffic)</b>				
<b>Not slippery</b>				

*Comments, if any...; any other improvement suggestions:*

**Thank you very much for your time and feedback!**