



TCT Service Users Guide

17 June 2021 - 08 July 2021 (1st term)

TCT (Transport by Chartered Taxi) is an alternative transport service for Games-related personnel who could not use public transport (including taxis) for 14 days after entering Japan.

- TCT Service period: 17 June 2021 - 08 July 2021 (1st term)
09 July 2021 – 08 September 2021 (2nd term) – User Guide will be released in due time
- Operation Hours: Available for 24 hours
- Operation Area:

Area	Service area	Guaranteed reservation time*
Tokyo urban area	Tokyo 23 Wards, Mitaka city, Musashino city, Haneda airport	7 days - 2hours before
Tokyo suburb area	Chofu city, Tachikawa city, Kunitachi city, Komae city, Inagi city, Machida city	7 days – 3 day before
Kanagawa area	Yokohama city (Totsuka ward, Nishi ward, Naka ward, Seya ward, Izumi ward, Asahi ward, Minami ward, Hodogaya ward, Kanagawa ward, Around Kawasaki station, Musashikosugi station, Hiratsuka city, Odawara city, Minamiashigara city	7 days – 3 day before
Saitama area	Saitama city (Omiya ward, Kita ward, Midori ward, Chuo ward)	7 days – 3 day before
Chiba area	Narita airport	7 days – 3 day before

- * Availability of service cannot be guaranteed if booking happens outside of the guaranteed reservation time.
- Users: Games-related personnel within 14 days after entry in Japan
 - Please travel by public transport with using TP card as of the 15th day. (except Athletes and Officials and IF categories)
 - Travel operation: One way travel to and from the official list of destinations agreed for each Stakeholder Group.

How to reserve

Call the telephone number below and have the following information ready.

Nihon Kotsu (+81) – (0)3 – 5755 – 2336 (English available)

Reservation hours: 8:00 a.m. – 5:00 p.m.

Please inform

- Full name
- Accreditation Number (This will be your booking reference)
- Pick-up time
- Pick-up point
- Destination point
- Number of passengers, baggage
- Length of stay in Japan at the time of booking
- Contact telephone number (Including country code (ex. +81))

How to ride

1. The taxi with the sign "Dedicated Vehicle for Tokyo 2020 [TCT service] / Tokyo 2020 専用ハイヤー" will pick you up at your pick-up point.
2. Show your accreditation card.
3. Depart for your destination.



**Dedicated Vehicle
for Tokyo 2020
[TCT service]
Tokyo 2020 専用ハイヤー**

COVID-19 countermeasures:

- Vehicle is disinfected appropriately.
- Ventilation system is always working in the vehicle.

Notice

- Wear mask in the vehicle.
- Minimize drinking, eating and talking in the vehicle.

Please be reminded that your reservation will be automatically cancelled 10 minutes after departure time.

How to pay your fare

- As the official payment technology sponsor of Tokyo 2020, we welcome Visa or cash (JPY only)
- The driver will give you a receipt with an amount of fare printed on it.

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