

**Santiago**  
**2023**  
Pan American Games



# SPORT GUIDE

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## EQUESTRIAN



# Welcome to the Santiago 2023 Pan American Games!

On behalf of the Equestrian Sports Team of the Santiago 2023 XIX Pan American Games, we would like to thank the National Federations for their support and welcome you to this event.

We are pleased to introduce this manual, which contains specific information about the city, venue, catering, accommodations, competition schedule, accreditations, and medical services, among others.

Santiago 2023 is an opportunity to transform and forge a better country based on sports values (excellency, friendship, respect, courage, determination, equality, and inspiration). Quillota and all of Chile are getting ready to welcome you with the affection and hospitality we are known for.

We are sure that you will take home the best memories of your stay in our country during the largest sports event on the continent, which will be held for the first time in Chile.

Santiago and Quillota are ready to welcome you!

We are waiting for you!

**The Santiago 2023 Equestrian Sports  
Pan American Games Organization Committee.**

# Pan American Equestrian Confederation

**Cesar Hirsch** – President – Board Member

**Carmen Barrera** – FEI Chair Group V – Board Member

**Mark Samuels** – FEI Chair Group IV – Board Member

**Esteban Abedrabbo** - FEI Chair Group IV – Board Member

**Monique Archer** – FEI Group IV – Board Member

**Luiz Roberto Giugni** – FEI Group VI – Board Member

**Tiffany Foster** – Athlete Representative – Board Member

**Daniela Garcia Nigaglioni** – Secretary General

**Grania Willis** – Communications

**Jessica Plaza** - Stables



PAN-AMERICAN  
EQUESTRIAN  
CONFEDERATION

# Equestrian Sports Organizing Committee.

The following people are the core members of the Pan American Games Equestrian Sports OC:

Jorge Mc Farlane – Sport Group Manager

Felipe Cortes – Venue Manager

Jaime Poblete – Sport Manager

Dr. Carlos Sandoval - Veterinary

Andres Muñoz – Head Infraestructure

Fabian Perez – Infraestructure

Dr. Ricardo Kraushaar – Veterinary

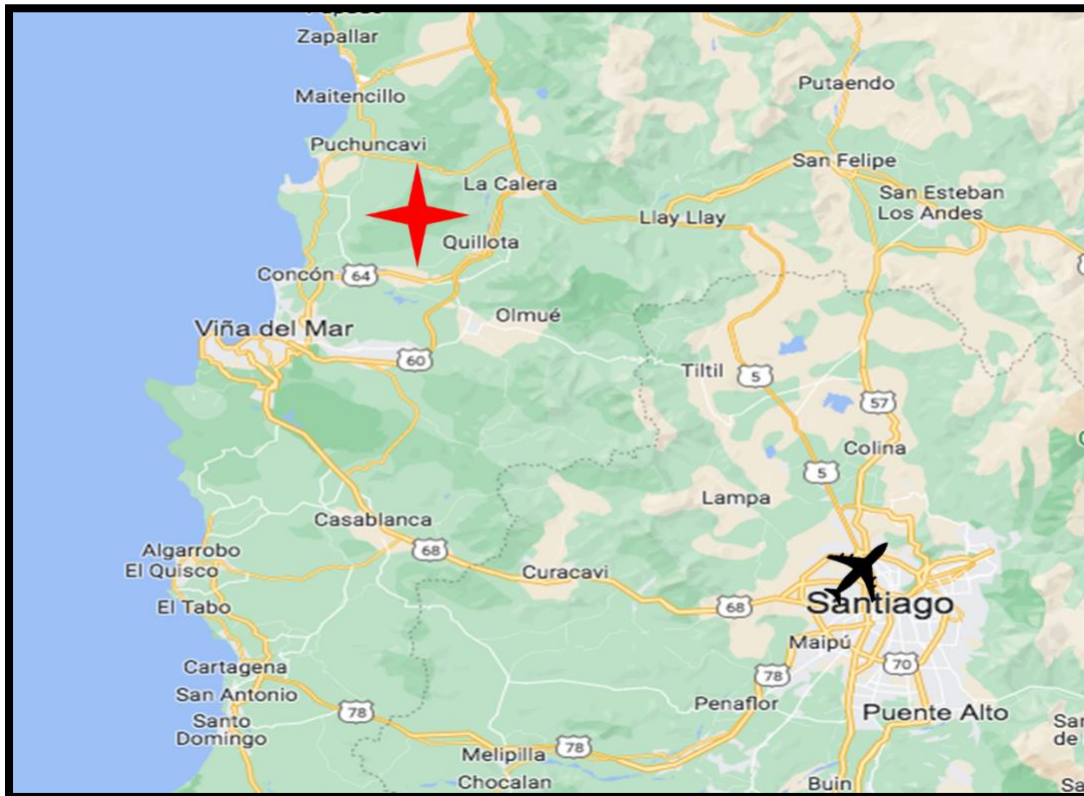
Maria Teresa Salas - Sports

Julieta Barbera - Sports

Felipe Solorza - Sports



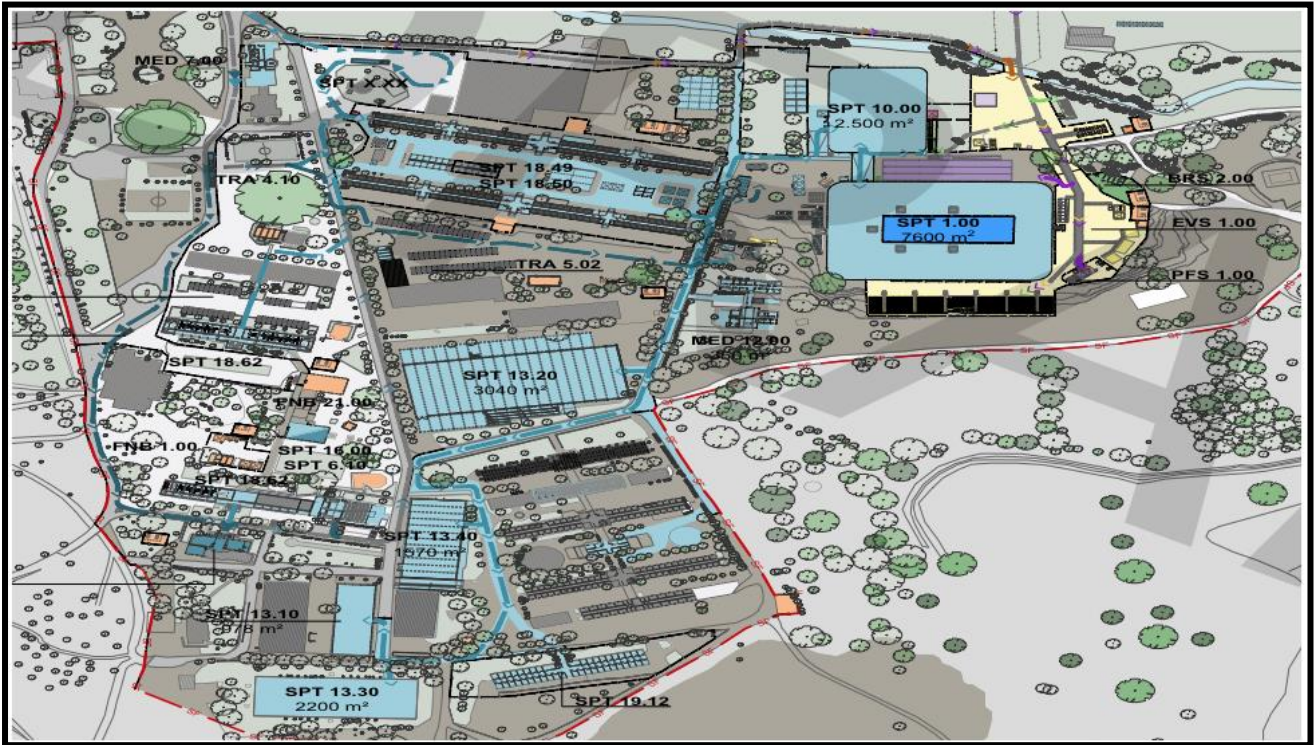
# Santiago de Chile / Quillota



Quillota is located 130 km from the Metropolitan Region of Santiago de Chile and 50 km from Viña del Mar.

- Stores are usually open from 10:00 a.m. to 8:00 p.m.
- Some supermarkets are usually open 24h
- The Santiago metro has 5 lines, all accessible with a prepaid card (Bip) which is available at all stations (cash only).
- Chile is -3 hours GMT.
- CLP/circuit credit cards Visa or Mastercard that can be used abroad.
- ATMs available 24 hours a day, 7 days a week at various stores and banks.
- Electrical plugs are identical to European 3-pin plugs.
- Rainy season from June to August.
- The venue is located 129 km from Santiago de Chile, 1 h 34 m along Route 5.

# The Venue



At the venue you'll find:

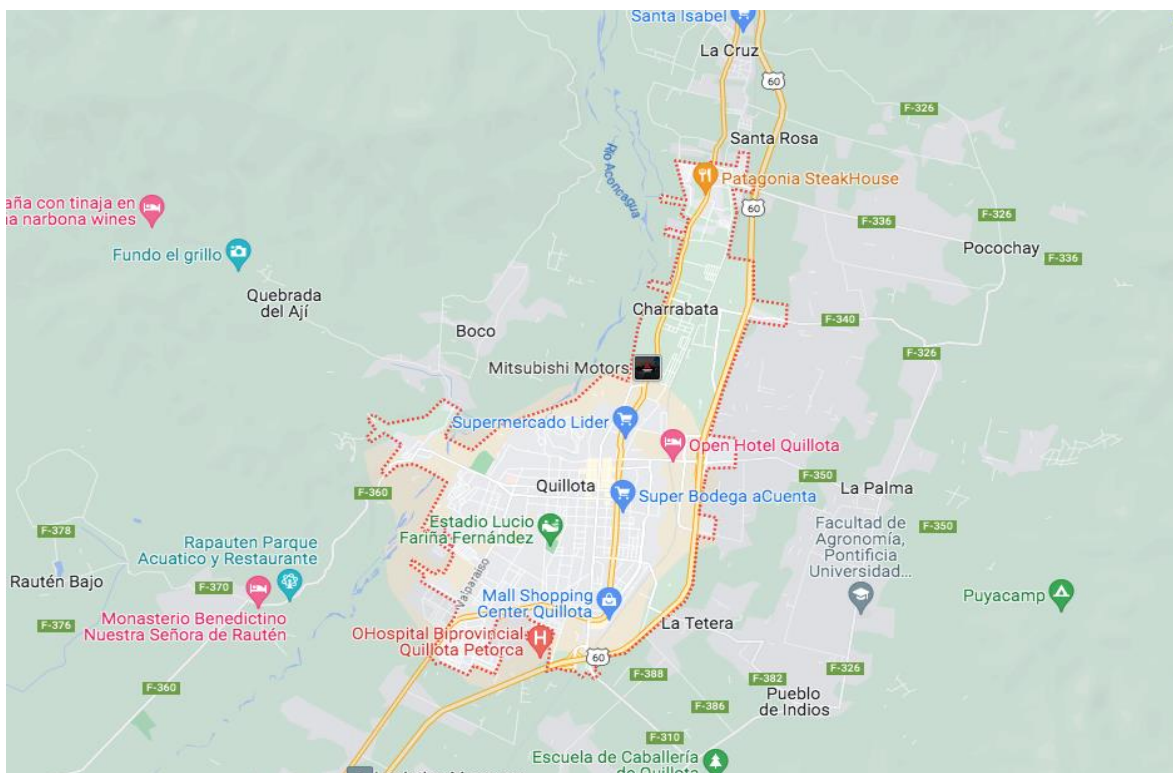
- 144 boxes
- 38 tackrooms
- 12 wash racks
- Fully equipped clinic (Lab, surgery room, diagnosis room, treating boxes)
- Fully equipped forge, farrier on sight
- Four sand arenas (silica sand and textile mix)
- Lunging area
- Grass arena
- Grazing area
- Cooldown area for Cross Country
- Grooms Village
- Accredited people Dining Room

# Nearby hospitals.

SERVICIO DE SALUD VALPARAÍSO QUILLOTA - VIÑA DEL MAR		
HOSPITAL DR. GUSTAVO FRICKE	Alvarez 1532 Viña del Mar	+56 32 2577602 +56 32 2577603
HOSPITAL BIPROVINCIAL QUILLOTA	O'Higgins 2200, Quillota	+56 33 2298000
HOSPITAL DE QUILPUÉ	San Martín 1270, Quilpué	+56 32 2759010
HOSPITAL QUINTERO	Av. Aránguiz Tudela 380, Quintero	+56 32 257 8900
HOSPITAL VAN BUREN	San Ignacio 725, Valparaíso	+56 32 2364000

## Hospital Quillota:

- With quality standards, energy efficiency, state-of-the-art technology, friendly spaces and safe constructions.





## Nearby stores/establishments.

- Tottus (Supermarket)
- Lider (Supermarket)
- Bodemat (Hardware)
- San Pedro (Hardware)
- Mall Chooping Center (Shopping center)
- Mall Paseo del Valle (Shopping center)
- Cruz Verde (pharmacy)

## Nearby Restaurants (3 Km).

- Starbucks
- Burger King
- KFC
- Subway
- Doggis

You can always order delivery from apps such as Uber Eats.



# Services for Athletes and the NFs

# Arrivals.

**Santiago de Chile Airport** (IATA: SCL, ICAO: SCEL), also known as Comodoro Arturo Merino Benítez International Airport is the main entry and departure way from Chile. Due to its close location, it also serves the city of Quillota and will be the only official way to enter and depart from the country for the XIX Pan American Games Santiago 2023 participants.

Representatives of the Santiago 2023 Arrivals and Departures department will be at the Airport to greet and offer assistance on immigration services. An information module will be available at the international arrivals hall.

# Transport.

For those staying at the Equestrian Athlete's Village located in Olmué, transportation has been arranged from the Airport. For those NFs staying in hotels or houses, transportation from the Airport to their accommodations will not be available.

There is limited parking at the Venue (VAP policy will be sent to the NOCs with a copy to you) and drop-off will be made entering through gate n°1.

Transportation to the Quillota Military Regiment is coordinated and considered every day. If there is a need for special transportation, a request must be made 24 hours in advance.

# Accreditations.

All PVCs (Pre-Validated Cards) can be validated at the Venue's Accreditation Center -VAO. Once validated, the accreditation will be printed out. The VAO will be open from 09:00hh to 17:00hh every day. If someone does not have the PVC they will have to go to the main Accreditation Center (UAC) located at **Open Hotel Quillota**. There will not be transportation available to go from the Venue to the UAC.

For entering the stables, additional identification will be handed out by the OC, those identifications will be numbered and are NOT transferable.

## Extra accreditations.

A special concession of additional accreditations has been made for Equestrian Sports in order to ensure that all teams have the personnel they require to guarantee the welfare of the horses and the performance of the athletes. These accreditations will have no privileges except for access to the venue and training.

The allocation of the number of additional accreditations was based on the following criteria:

- Nations with teams in the three disciplines – 4 accreditations
- Nations with teams in two of the disciplines – 3 accreditations
- Nations with one team in one of the disciplines – 2 accreditations
- Nations with individuals – 1 accreditation

As for now the following accreditations have been requested and approved by the Organizing Committee:

<b>CON</b>	<b>NUMBER OF EXTRA ACCREDITATIONS</b>
Chile	4
México	4
Colombia	4
USA	4
Canadá	4
Argentina	4
Brasil	4
Uruguay	3
Venezuela	2
República Dominicana	2
Puerto Rico	2
Guatemala	2
Ecuador	2
Bolivia	1
Costa Rica	1
Perú	1
Barbados	1
Paraguay	1
Panamá	1
Honduras	1
El Salvador	1
Bermuda	1

**NOTE: Any person who requested an extra accreditation must be on the long list that was submitted to the Accreditations System of the Games (GMS). These accreditations will follow the Games guidelines (Nominative) and they will be considered as additional officials.**

## Medical Services.

Santiago 2023 will provide insurance that will have coverage for all athletes, delegation members, Games Family, and the members of the NFs, during Games time and while they are in Chile in the following regions: Santiago de Chile and V Region. It will cover 100% of hospitalization, medical emergency, diagnosis tests, emergency transportation, accidental death, and repatriation costs. The cost of treatment for existing illnesses will not be covered.

There is an ambulance service, a field medical team, and a first aid team at the venue. The ambulance service will have qualified staff for emergencies and to transport the patient. The field medical team will have a doctor and paramedic, who will be qualified to give primary care to competitors. The first aid team will have a specialized doctor and a physiotherapist, and they will give primary and specialized care as well as physiotherapy services. These services are also available for all accredited persons. There will be an ambulance every day starting October 10th from 07:00hh to 19:00hh at the venue. On competition days, the first aid center will be open as well.

## Emergency services and transportation.

Ambulances will be located at the competition and training venues.

There will be an ambulance always available on-call.

# Catering services at the venue.

There is a company in charge of catering services at the venue, recognized in this field in Chile.

Lunch for athletes 4 days prior to and during competition days will be served at the main dining room (see venue map for location) between 12:00h and 15:00hh with no extra cost.

Available at the athletes lounge there will be water and isotonic beverages, fruits, and energy bars on training and competition days.

This service will be available from October 21st to November 3rd.

For other days and in case the rest of the team and the athlete want to eat at the venue, lunch meal tickets will be available for purchase. These tickets will have a Flat Cost (To be defined) and include the service offered, which will have several options. We will be releasing more specific information regarding meal ticket purchases in the following days.

# Electricity.

We'll have a constant energy supply to ensure electricity 24/7 in the venue including the stable areas.

All plugs will have a voltage of 220v.

# Wi-Fi.

There will be Wi-Fi throughout the venue. It will be available at the Grooms' Village, Veterinary Clinic, and Offices.

# Phone System.

In Chile, there is good cell phone coverage. Much of the country is covered with 4G systems. The urban areas of Santiago, Viña del Mar and Valparaíso have the 5G system.

Some visitors require enabling international calls and the consumption of navigation minutes with their telephone service provider in their country of origin to avoid excessive charges. You can also purchase a prepaid chip to use while you are in Chile.

To call Santiago de Chile from outside the country: » Telephone: +56 + city code + number

» Mobile phone: +569 + number / To call Santiago de Chile from inside Chile:

» Telephone: 22 + telephone number

» Mobile phone: +569 + phone number

# During the Games

# Timeline.

Date	Time	Discipline	Event
20.Oct	14:00	Dressage	1st Chef d'Equipe Technical Meeting Draw for Horse Inspection and Official Familiarization
21.Oct	09:00 - 10:30	Dressage	Horse Inspection
	11:30 - 15:00		Official Familiarization
	16:00 - 17:00		2nd Chef d'Equipe Technical Meeting
			Draw for starting order
22.Oct	8:00	Dressage	Horse Re - Inspection
	9:00		Deadline for substitution
	11:00 - 16:00		Prix St Georges / Grand Prix (Team & Individual Qualifier)
23.Oct	11:00 - 16:00	Dressage	Intermediate I / Grand Prix Special (Team Final & Individual Qualifier)
	16:00 - 16:30		Medal Ceremony - Team
24.Oct	10:00 - 11:00	Dressage	2nd Horse Inspection
	11:00 - 12:00		Sound check
	12:00 - 13:00		3rd Chef d'Equipe Technical Meeting - Draw for individual final
25.Oct	09:00 - 14:00	Eventing	Official Cross - Country inspection by the Jury
	11:00 - 14:30	Dressage	Freestyle Intermediate I / Grand Prix Freestyle (Individual Final)
	14:30 - 15:00		Medal Ceremony - Individual
	16:00 - 16:30	Eventing	1st Chef d'Equipe Technical Meeting - Draw of Nations Starting order and Horse Inspection - Cross Country open for athletes
26.Oct	09:00 - 10:30	Eventing	1st Horse Inspection
	11:30 - 14:00		Official Familiarization
	14:00 - 15:00		2nd Chef d'Equipe Technical Meeting - Declaration of Teams
27.Oct	9:00	Eventing	Deadline for substitution
	11:00 - 14:00		Dressage test
	15:00 - 16:00		3rd Chef d'Equipe Technical Meeting
28.Oct	11:00 - 14:00	Eventing	Cross Country test
29.Oct	9:00 - 10:00	Eventing	Second Horse Inspection
	10:30 - 11:30	Jumping	1st Technical Meeting - Draw for Horse Inspection and for Training Session
	12:00 - 14:00	Eventing	Jumping test (Final Individual & Team finals)
	14:00 - 14:30		Medal Ceremony
	15:30 - 16:30	Jumping	First Horse Inspection
30.Oct	12:00 - 12:30	Jumping	Horse Re- Inspection
	14:30 - 16:30		Training Session
	17:00 - 18:00		2nd Technical Meeting - Declaration Team Starters & Draw First Competition
31.Oct	9:30	Jumping	Deadline for substitution
	11:30 - 14:00		First Individual & Team Competition
	15:00 - 16:00		3rd Technical Meeting - Declaration Team Starters & Draw Team Final
01.Nov	11:00 - 14:00	Jumping	Second Competition - Round 1
			Team Final and Individual qualifier Competition
	14:30 - 17:00		Second Competition - Round 2
			Team Final and individual qualifier Competition
	17:00 - 17:30		Medal Ceremony - Team
02.Nov	15:00 - 16:00	jumping	Second horse Inspection
	16:30 - 17:00		4th Technical Meeting
03.Nov	11:00 - 13:00	Jumping	Third Competition - Round 1
			Individual Final
	14:00 - 15:30		Third Competition - Round 2
	15:30 - 16:30		Individual Final
			Medal Ceremony - Individual

## Training Schedules.

Training will be from 08:00hh to 18:00hh. Further details about the schedules will be given by the Chief Stewards at the venue.



# Logistics Advisor.

The Santiago 2023 Pan American Games Organizing Committee in agreement with PAEC & FEI has appointed, The Dutta Corporation, as the Logistics Advisor for the 2023 Pan American Games to be held in Santiago de Chile. The Dutta Corporation will assist in the following:

- Health verification.
- Customs support for NOCs through their NFs.
- Shipping protocol.
- Biosecurity.
- Coordinating the timetable for arrival and departure of flights coming in and out of Lima.
- Operational procedures manual for loading and off-loading horses at the airport & venue.
- Management off-loading of goods of trade, coordinating import of goods to be provided to NFs during the Pan American Games.
- Coordination of trucks for local transportation, scheduling local transport to and from the venue.
- Assistance with veterinary emergencies together with the VSM and FVD.
- Coordination with NFs, OC, to access the restricted area in the airport, assisting NFs personnel to access restricted areas at the airport upon arrival & departure of horses.

## **Contact Information:**

**Tim Dutta**

**The Dutta Corp.**

**3121 Fairlane farms Rd, Suite 6**

**Wellington, Fl 33414**

**Office # (+1) 9142763880 ; Mobile # (+1) 9144137929**

**Email: [TimDutta@TimDutta.com](mailto:TimDutta@TimDutta.com)**

**[Karin@TimDutta.com](mailto:Karin@TimDutta.com)**

**[Cassie@TimDutta.com](mailto:Cassie@TimDutta.com)**

Dutta Corp will lead in coordinating all efforts with customs and will be responsible for Health Certificates with the appointed shipping agent of each NF for horses participating at the 2023 Pan American Games. Dutta will be in direct contact with the local transport agency and will oversee scheduling the trucks for the arrival and departure of horses to and from the competition venue.

Dutta will assist in coordinating with the appointed shipping agent of each NF all bookings for the return of the horses out of Chile, including air waybills, commercial invoices, and return documentation in close coordination with the agent in the country of destination as well as the local agencies in Chile.

Dutta Corp will coordinate the local transport for the horses, grooms, and equipment to and from the Pan American Equestrian Venue and will provide ground transportation services to the port of export or any onward destination.

NOC / NFs are NOT mandated to use the additional services of The Dutta Corporation (for example, shipping agent).

NOC / NFs should prepare in advance if they wish to arrange their own equine air transport. To avoid any unnecessary delays and provide Dutta Corp with all contacts and information relating to the horse's travel. NOC / NFs should use the services of the appointed custom broker and/or a freight forwarder of their choice as far in advance as possible.

## Customs Agent & Shipping Agent

The appointed customs agent is MEWES LOGISTICS.

The appointed shipping agent is AG CONTACTO

MEWES Logistics & AG CONTACTO are responsible for the documentation and handling of the horses upon arrival and departure from Chile.

All costs related to MEWES Logistics & AG CONTACTO are to be covered by each NOC and/or NF. The appointed local transport company will be the ONLY ground transporter permitted to bring horses onsite during the 2023 Pan American Games. A transfer location will be determined prior to the start of the event.

## Ground Transportation

Santiago 2023 in agreement with Dutta Corp. & PAEC has appointed AG CONTACTO as the local ground transportation agency.

The Dutta Corp will work together with AG CONTACTO and will coordinate all matters related to the ground transport of horses to and from the Airport. No horse will be allowed in the venue with private transportation (this includes horses based in Chile).

Costs related to the ground transportation of horses will be covered by the Travel Grant.

# Transport Costs Covered by NOC / NFs

Each NOC/NF will be responsible for the following costs related to the transport of their horses, attendants, and equipment to and from the port of entry for the Santiago 2023 Pan American Games:

- All costs, insurance, and freight charges from the country of origin to Chile airport or port of entry near the Santiago 2023 Pan American Games equestrian venue.
- All charges imposed by Chile Customs for temporary or permanent import.
- All costs from free on board (FOB) Chile airport to country of origin.
- All quarantine charges, if required.
- All testing-related costs (blood & others), if required.

## Equine Transport Grant Program

Santiago 2023 will provide financial support towards costs associated with the transportation of each horse competing at the Santiago 2023 Pan American Games, such as international flight (in-bound and out-bound), local transportation to and from the venue, arrival at the venue, transportation of goods of trade, biosecurity measures related to the transportation. The Travel Grant is set to a maximum amount of \$10,000.00 USD per competing horse based on a quota of 150 horses. Given the fact that some costs will be paid directly from the Travel Grant to the suppliers, each horse will receive not less than \$8,000.00 USD, providing the real cost of ground transportation does not exceed the estimated amount or any unforeseen condition may arise. The final amount per competing horse will be calculated after the Games have concluded and all expenses and a final number of horses competed, have been recorded.

Travel Grant will be distributed by the FEI directly to the National Olympic Committee (NOC) or to the National Federations (NF). Based on the information provided by the Person Responsible for the Travel Grant Application (Annex I).

The grant allocation for each NOC/NF will be determined by the FEI in coordination with the Pan American Equestrian Confederation (PAEC). The total amount will be divided between all eligible horses as follows:

1. Grant amount per eligible horse will be confirmed by FEI & PAEC, once the equestrian competition is completed.

2. Funds will be transferred directly to the NOCs/NFs by the FEI, based on the information provided by the Person Responsible in the Travel Grant Application (Annex I).
3. Travel Subsidy/Grant will apply per horse imported into Chile (Air/Truck),
4. Alternate/Reserve Horses are NOT eligible for the travel grant. All costs for these horses should be covered by their NOC.
5. Local Horses will be eligible to receive a subsidy for the approved local transport of horses to and from the venue.
6. NFs will be responsible to provide support documents together with the Travel Grant Application (TGA), in order to be eligible to receive funds.

## Eligibility

The equine transport grant can only be used for horses that compete in the Santiago 2023 Pan American Games.

The only exception granted will be for horses that do not have a substitute and that have traveled to the Pan American Games but are unable to start the competition due to sickness, injury, or lameness (provided there is a Veterinary Certificate signed by the Team veterinarian approved by the Veterinary commission).

## Process

A Travel Grant Application (TGA) Form is to be submitted by each NFs per discipline by **TUESDAY, October 10th, 2023. (See Annex I).**

Authorized NF representative must additionally provide proof of the last port of export of each horse and the respective transportation invoices by Thursday, October 30th in order to complete the Travel Grant application.

Supporting documents need to be provided to PAEC at the show office located at the Pan American Equestrian Venue.

# Payment

Equine transport grant fund payments will be made to each NOC/NF on or before December 20th, 2024.

# Contact

NFs or NOCs must submit any questions to:

CESAR HIRSCH

[cesarhirsch@gmail.com](mailto:cesarhirsch@gmail.com)

DANIELA GARCIA NIGAGLIONI

[danielagn@gmail.com](mailto:danielagn@gmail.com)

PAN AMERICAN EQUESTRIAN CONFEDERATION

[panamequestrian@gmail.com](mailto:panamequestrian@gmail.com)



## ANNEX I

### I. INFORMATION

NOC/NF \_\_\_\_\_

DATE OF APPLICATION \_\_\_\_\_

NAME OF PERSON RESPONSIBLE \_\_\_\_\_

EMAIL \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_

### II. BANK DETAILS

NAME OF ACCOUNT \_\_\_\_\_

ADDRESS \_\_\_\_\_  
\_\_\_\_\_

BANK NAME \_\_\_\_\_

ADDRESS BANK \_\_\_\_\_  
\_\_\_\_\_

ACCOUNT NUMBER \_\_\_\_\_

IBAN \_\_\_\_\_

OR

ROUTING \_\_\_\_\_

BIC/SWIFT \_\_\_\_\_



PLEASE TICK THE BOX IF ALL SUPPORTING DOCUMENTS HAVE BEEN ATTACHED

### III. ELIGIBLE COMBINATIONS TO RECEIVE GRANT

N°	Discipline	Name Athlete	Name Horse	FEI Passport
1	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
2	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
3	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
4	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
5	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
6	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
7	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
8	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
9	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
10	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
11	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			
12	<input type="checkbox"/> Dressage <input type="checkbox"/> Eventing <input type="checkbox"/> Jumping			

Confirmation of the horses eligible for the grant needs to be presented no later than October 10th, 2023, together with the proof of the last port of export of each horse and the respective transportation invoices to Santiago de Chile.

COMMENTS:

X

PAEC

X

National Federation

# Press.

Grania Willis will be PAEC's press and media representative and will be coordinating the operation together with the Santiago 2023 press team.

There will be press coverage during the whole duration of the event from domestic and international media.

All athletes need to go to the Mix Zone and Flash Zone located by the warm-up arena.

The 3 disciplines will be broadcasted live via FEI TV & Panam Sports Channel.

Any inquiries about press should be directed to Grania Willis at [graniawillis@gmail.com](mailto:graniawillis@gmail.com) from the Pan American Equestrian Confederation.

From the Organizing Committee Santiago 2023 please contact Romulo Oliveira at [roliveira@ext.santiago2023.org](mailto:roliveira@ext.santiago2023.org)

# Kiss & Cry.

The Kiss & Cry will have a maximum capacity of 7 people and only those authorized by the Chef d'Equipe will be able to access it.

# The Stables.

The stables will open at 06:00hh and close at 21:00hh. (Definitive times will be submitted by the Overall Chief Steward)

The following security rules should be obeyed:

- No accompanying person can enter the stables according to FEI Regulations and the identification must always be visible.
- Smoking is strictly prohibited in the stables area.
- Open fires (example: camping stoves) are strictly prohibited.
- Only the necessary amount of feed can be stored in the stables.
- Entrances and open spaces between the stables cannot be obstructed by trucks and other vehicles.



- No one will be allowed to stay or spend the night in the stables.
- Dogs (or any other pet) are prohibited in the entire equestrian venue, as well as in the Cross-Country course.
- There will be a stable manager, veterinarians, and/or stewards present at the stables at all times.
- Horses will be stabled according to country of origin for biosecurity reasons and always allocated as close as possible the horses from the same NF.
- Evacuation routes and protocols will be published and distributed.

# Horse Feed and Stable Equipment.

Included in the \$125 daily boarding fee, PAEC will be providing each horse and groom with the following:

- Havens Feed
- Cavalor Feed
- Timothy Hay (Imported from USA - Premium cut)
- Alfalfa Hay (Local hay – Premium quality)
- Flat-Back Water Buckets (2 per horse)
- Rubber Feeders (1 per horse)
- Plastic Wheelie Bins
- Pitchforks
- Ice
- Shavings
- Brooms
- Additional feed is available ordering 48h in advance. Including but not limited to rolled oats, alfalfa cubes, bran, etc.

More detailed information with technical information and pictures will be sent directly to the NFs.

# The Clinic.

## **Location**

Equestrian venue – Quillota, Chile

## **Operation dates**

The VC will be open from October 10th to November 5th.

## **Business hours:**

07:00hh to 19:00hh (emergency services 24 hours a day).

The VC in the equestrian venue is a newly upgraded facility that has been built for the Santiago 2023 Pan American Games.

Veterinary services information will be sent to all teams via e-mail, and all information and communications will be posted on the notice board of the VC.

The VC will include the following services:

- Diagnostics: ultrasound, radiography, endoscopy, and thermography
- Laboratory
- Surgery room, with anesthesia and recovery room
- Isolation boxes
- Dispensary

For biosecurity reasons, no horse can leave the venue; therefore, surgical facilities have been implemented in case it is necessary to perform emergency surgery in situ.

There will be a pharmacy available but only vets will be allowed to administer such medications.

All nocturnal emergencies must be notified to the night shift vet team.

# Farrier services.

Santiago 2023 will have a team of professional and certified farriers, who will be available to offer their services. Moreover, the farriers who are part of a delegation may also use the facilities. To do so, they must reserve an area of the facilities at the VC reception.

Santiago 2023 will have a supply of fittings that can be used by paying a fee.

The shoeing tools will be used by the teams depending on their availability.

An appropriate number of fittings, nails, and other materials will be available to meet the needs of all participating in each discipline.

However, it is recommended that teams bring their own supply of materials and spare parts.

## Waste Management.

The waste generated at the venue will be classified and managed as follows:

Recyclables (Such as paper and cardboard, plastic bottles, cans, and glass bottles): Will be disposed of in green containers.

Non-Recyclable (Such as wraps, food packaging, deteriorated plastic bags, and paper napkins): Will be disposed of in black containers. Dangerous (Such as those coming from medic areas and sharp objects): Will be disposed of in the red containers.

Waste management at the stables:

Each box will be cleaned by the groom, and the collection of manure and food residue will have to be collected in wheelie bins to be delivered to the picking-up points at the 6 areas identified along the stables.

The stable halls and other common areas will be cleaned by the cleaning staff and all stalls will be disinfected.

## The Grooms.

### Accommodation

On-site accommodations will be provided for all grooms in double or quadruple rooms with shared bathrooms. One locker per guest with key will be provided. The furnishings are similar to those offered at the Santiago 2023 Athlete Village.

This accommodation service has **NO** cost for NOCs.

The grooms for the reserve horse WILL have a cost that will be informed at a later stage

It is necessary to receive the following information by October 2, 2023

Number of grooms

Arrival and departure date

Gender

Discipline

## Catering Services

We have a common dining area and kitchen for all grooms staying at the venue.

The catering company will be providing 3 HOT meals a day during the following hours:

- **Breakfast:** 06:30hh - 9:30hh

- **Lunch:** 12:00hh - 15:00hh

- **Dinner:** 18:30hh - 20:00hh

There will be vegetarian options. The meals will be healthy and varied aiming to please all taste preferences.

There will be coffee and water available all day long and packaged sandwiches available for grab-and-go at breakfast time.

## Housekeeping

There will be a welcome reception desk at the Grooms Village for check-in and check-out and where staff members will be available to solve any problems or emergencies that may occur regarding the grooms. This person will have the necessary emergency phone numbers to contact an ambulance and anyone that may be needed.

The housekeeping service offers fresh sheets changed every four days and towels changed every two days. The sleeping quarters and bathrooms are going to be cleaned daily. Grooms are provided all items along with an inspection inventory list upon arrival. Any damages incurred are chargeable, including furniture

In addition, we'll offer a FREE-of-charge DAILY laundry service that includes 1.5kg of light clothing per day per person.

Light Clothes include T-shirts, Pajamas, Underwear, Socks

Heavy Clothes include Jeans, Knit Jumpers, Jackets

The provider will collect the laundry bags between 7 am and 10 am and return the clean clothes 24 hours later. Outside of this schedule, clothing can be left at the resident service desk, and the return will be 48 hours later. Each resident is provided with 1 bag for white clothing and another for colored clothing. Laundry items are given in a sealed bag and returned the same way. Only daily wear clothes and a maximum of 1.5 kilograms per day are allowed (does not include dress jackets). This service is provided at no cost to the user.

Any extra clothes or heavy clothes you may want to wash will have an EXTRA COST yet to be determined, the need for this service must be notified to the person in charge of the housekeeping at the Grooms Village information desk.

The clothes must be put in bags to be picked up by housekeeping and to prevent the misplacement of any clothing.

## Groom Access to the airport

Grooms will be allowed into the Cargo area of the airport to receive and load their horses in the trucks. To be granted this permission, a formal request must be made by the NF to The Dutta Corporation 48h prior to the horse's arrival. The Groom's full name and passport number must be provided to be granted access to the area, and they must meet Dutta Corporation staff at the location indicated 1h before the horse's scheduled arrival. If grooms fail to be at the location at the appointed time, they will NOT be allowed into the area.

Transportation from the venue to the airport will NOT be provided by the OC, each NF will have to arrange that service.

# Games Officials.

## DRESSAGE

Janet Foy	USA	International Technical Delegate - Dressage
Magnus Ringmark	SWE	Dressage Ground Jury President
Michael Osinski	USA	Dressage Ground Jury Member
Cesar Torrente	COL	Dressage Ground Jury Member
Carlos Lopes	POR	Dressage Ground Jury Member
Cara Whitham	CAN	Dressage Ground Jury Member
Daniela Vargas	CHI	Scribes
Consuelo Ayala	CHI	Scribes
Pia Seguel	CHI	Scribes
Karolina Bodych	CHI	Scribes
Paulina Perez	CHI	Scribes

## EVENTING

Alec Lochore	GBR	International Technical Delegate -Eventing
Robert Stevenson	USA	Eventing Ground Jury President
Sandy Phillips	GBR	Eventing Ground Jury Member
Marina Sciocchetti	ITA	Eventing Ground Jury Member
Piere Le Goupil	FRA	Eventing Course Designer
Pablo Plaza	ARG	Assistant Technical Delegate - Eventing
Richard Connelly	GBR	Eventing Cross Country Controller
Jane Clark	GBR	Eventing Operations
Shelley Page	USA	Eventing Operations
Delano Bastos De Miranda	BRA	Eventing Control Operations
Jenny Meiklejohn	GBR	Eventing Operations
Nigel Clark	GBR	Eventing Control Operations
Ataide Barcelos Pereira	BRA	Eventing Operations
Martin Beloqui	URU	Eventing Operations

# Games Officials.

## JUMPING

Louis Konickx	NED	International Technical Delegate - Jumping
Patrice Alvado	FRA	Jumping Ground Jury President
Carsten Andre Sorlie	NOR	Jumping Ground Jury Member
Norma Angelica Rodriguez	MEX	Jumping Ground Jury Member
Jorge Aros	CHI	Jumping Ground Jury Member
Neil O'Connor	USA	Jumping Ground Jury Member
Colleen Hoffman	CAN	Jumping Ground Jury Member
Jose Gamarra	BOL	Limb Sensitivity Liason Judge
Marina Azevedo	BRA	Jumping Course Designer
Guilherme Jorge	BRA	Jumping Course Designer Assistant
Carolina Miro Quesada	PER	Entries - Results Jumping Operations
Jaime Morillo	ECU	Sport Technical Operations
Anabel Simon	VEN	Sport Office Operations
Ivan Tagle	ARG	Course Designer Assistant
Javier Medrano	COL	Course Designer Assistant
Benjamin Fernandez	MEX	Course Designer Assistant
Andy Christiansen	ECU	Course Designer Assistant
Juan Arevalo	CHI	Course Designer Assistant
Mauricio Garcia	PUR	Course Designer Assistant
Erica Sportiello	BRA	Course Designer Assistant

## VETERINARY

Carlos Sandoval	CHI	President (VC)
Sergio Salinas	MEX	Foreign Veterinary Delegate (VC)
Kim Snyder	USA	Associate Veterinarian Member (VC)
Ricardo Kraushaar	CHI	Veterinary Services Manager
Juan Carlos Garcia	COL	Testing Veterinarian
Jack Snyder	TBC	Veterinary Surgeon
Landon Fielding	TBC	Veterinary Anesthesiologist
Tracy Turner	USA	Limb Sensitivity (Thermography)
Solange Mikail	BRA	Limb Sensitivity (Thermography)
Isidora Urrutia	CHI	Testing Technician
Leigh Ann Hill	USA	Testing Technician

# Games Officials.

## STEWARDS

Monica Gomez Su	MEX	Overall And Jumping Chief Steward
Janis Stephens	CAN	Eventing Chief Steward
Lisa Gorretta	USA	Dressage Chief Steward
Alessandra Ceselli	ITA	Stewards
Cristina Gonzalez	COL	Stewards
Lawrence Jacobs	GUA	Stewards
Amelia Gomez Su	MEX	Stewards
Dan Reed	USA	Stewards
Jon Kreitz	USA	Stewards
Andrea Grasty	CHI	Stewards
Agustina Barbaroy	CHI	Stewards
Christine Schumann	CHI	Stewards
Antonia Del Rio	CHI	Stewards
Leonam O De Ferrarez	BRA	Stewards
Sue Hawes	CAN	Stewards
Miriam Cox	CHI	Stewards
Constanza Eulufi	CHI	Stewards
Rosmarie Huidobro	CHI	Stewards
Gimena Fernandez	URU	Stewards
Madeleine Lopez	PUR	Stewards
Walter Nef	USA	Stewards
Janet Fall	USA	Stewards
Mariana Recalde	COL	Stewards
Monica Penafiel	ECU	Stewards
Laura Rossetti	BRA	Stewards
Gabriel Vidal	URU	Stewards

## ARENAS

Christian Bauer	GER	Footing Expert
Adriana Portiglia	ARG	Ring Master

## FARRIERS

Enrique Gomez Su	MEX	Farrier
Oscar Mella	CHI	Farrier

## DECORATION

Erica Fernandez	MEX	Decoration
Natalia Berenice Cervantes	MEX	Decoration



# Interesting facts.

Here's a look at some random and endearing things to help you feel like an insider on all quirks of Chile!

1. Chile is the longest country in the world from north to south at 2,653 miles.
2. Chile is the world's fifth-largest wine exporter, with 100 wineries.
3. Pisco is Chile's national drink. It is homegrown in the country and made with a mixture of a few different ingredients. They use Coca-Cola to form Pisco. Lemon juice, ice, sugar, and beaten egg whites are used to make Pisco sour, which is the most common version of the national drink.
4. More than half of the country's plants and animals are found nowhere on Earth. Of its 5,100 species of flora and fauna, more than 2,500 are endemic.
5. You can also find the world's driest desert – the Atacama – in Chile. This place has not seen even a single drop of rain since record-keeping began.
6. Many of Chile's more than 1300 volcanoes can be active. This is a scary fact about Chile.
7. Puerto Williams in Chile is the southernmost village in the world. However, others dispute this because of the town's small size and population in favor of Ushuaia or Punta Arenas.
8. Penguins are found in Chile, in addition to Antarctica. With almost 12,000 breeding pairs in the country, 'Humboldt Penguins' can be seen on the north coast of Chile.
9. At 6435 km in length, the Chilean coastline is one of the world's longest. And it is also one of the world's narrowest – with a width of just over 200 km.
10. After Norway, Chile is the world's second-largest producer of salmon. Nearly 60 Norwegian companies are established in Chile.

# Money.

The Chilean currency is the Peso (CLP), but American dollars (USD) and euros (EUR) are also accepted in some establishments.

You can change dollars or euros in Banks, exchange businesses. At the time of printing the exchange rate is 859 CLP per USD.

# The language.

Chile's official language is Spanish, although native languages like Quechua, Mapudungun, Rapa Nui, and Huilliche are spoken in other regions of the country.

In most bigger establishments the staff does speak English, but it is not uncommon to find people that do not speak the language. Below are some Spanish sentences that may help you on those occasions:

- **¿Cuánto cuesta?** - How much does it cost?
- **No, gracias** - No, thank you.
- **Si, por favor** - Yes, please.
- **La cuenta por favor** - The check please.
- **Pare aquí** - Stop here (when you are on a cab or car).
- **No hablo español** - I don't speak Spanish.
- **¿Habla inglés?** - Do you speak English?
- **Soy alérgico a los mariscos** - I'm allergic to seafood.
- **Soy alérgico a los frutos secos** - I'm allergic to nuts.
- **Necesito cambiar dólares** - I need to exchange Dollars.
- **¿Dónde hay un restaurante cerca?** – Where is a restaurant nearby?
- **¿Hay alguna farmacia cerca?** - Is there a pharmacy nearby?
- **Necesito medicina para el resfrio** - I need some medicine for the cold.
- **Necesito algo para el dolor de cabeza** - I need medicine for a headache.
- **Necesito algo para el dolor muscular** - I need medicine for muscle pain.

# The Weather.

October is an agreeable spring month in Quillota, Chile, with temperature in the range of an average high of 20.5°C and an average low of 9.3°C.

## Temperature

The transition into October shows a subtle variation to a pleasant 20.5°C from September's 18.5°C in the average high-temperature. The temperature lowers to an average of 9.3°C during October nights.

## Humidity

In Quillota, Chile, the average relative humidity in October is 64%.

## Rainfall

In Quillota, during October, the rain falls for 2.5 days and regularly aggregates up to 9mm of precipitation. In Quillota, during the entire year, the rain falls for 38 days and collects up to 185mm of precipitation.

## Daylight

The average length of the day in October is 12h and 55min.

On the first day of October in Quillota, sunrise is at 07:22 and sunset at 19:47. On the last day of the month, sunrise is at 06:46 and sunset at 20:10 -03.

## Sunshine

In October, the average sunshine is 9h.

**Welcome and  
good luck during  
the Games!**

**Santiago**  
**2023**  
Pan American Games

