

It is not required to mention your name on this feedback questionnaire.

GROOMS QUESTIONNAIRE (EVENT CLASSIFICATION SYSTEM)

STABLING

Were the stables clean upon arrival of horses	YES	NO	
Were the stables disinfected upon arrival of horses	YES	NO	
Was new bedding (free or for a price) provided upon arrival of horses	YES	NO	
Was the lighting in stables as required during different times of the day	YES	NO	
Was there an access/accreditation check by security to enter the stabling area (at all times during the duration of the event)	YES	NO	
Were the stables well ventilated	YES	NO	
Were fire extinguishers present in the stabling area?	YES	NO	
Was there a grazing area(s) and/or access to nature and/or outdoors walking area(s)	YES	NO	
Were there one or more lunging area(s)	YES	NO	
ONLY answer if you answered YES above: Rate the lunging area(s) (consider combined experience of dedicated space, open for sufficient periods of time, low waiting time)	•	:	
Footing in lunging area (please answer only if Lunging area was present)	🙁 💛	•••	
Cleanliness maintained in the stable area through the course of the event		•••	
Manure removal (access, sufficient)	•	• •	
Sufficient water taps in stabling area	•	<u>.</u>	
Sufficient equine washing facilities in or near the stable area	•	•••	
Sufficient, convenient electric power available in the stable area	🙁 💛	<u>.</u>	
Quality of bedding in stalls (whether free or paid)	:	• •	
Blacksmith service	:	<u>.</u>	
	Not Used		
Footing in stable area (was it safe, non-slippery)	•	<u>.</u>	
Distance from stables to main and warm-up arenas	🙁 😐	•••	
Toilets in or near to stabling area	:	• •	
Width of stable passageways	•	• •	
Ease of loading/unloading horses (safe, well organised)	•	• •	
Ease of event entry/exit for horse transport	😝 😐	• •	

EVENT SERVICES AND FACILITIES

Level of customer service provided (helpful & friendly approach)	8	<u></u>	•	\mathbf{e}
If you stayed in the lorry/camped, please rate the facilities (consider combined experience of proximity, electricity, sanitary, showers, etc.) – LEAVE BLANK if not applicable	8	••	••	•
Hours of operation of the event			•••	$\overline{\mathbf{\cdot}}$
Was drinking water and any other beverages such as tea, coffee, etc., provided in or near the stable area	YES		NO	
Was at least one meal provided to grooms by the organiser?	YES		NO	
Was it reasonably convenient (distance, time) to access catering/food vendors (such as grab & go meal and/or snack options)	YES		NO	
Was there Wi-Fi access provided in the stable area	YES		NO	
Were starting orders and results displayed live from the field of play in the warm-up and/or stable areas?	YES		NO	
Were suitable transportation arrangements made for you (e.g., airport/station/hotel)?	YES	1	NO	Not necessary

EQUINE PATHS, TRANSIT AREAS

				1
Safe and unimpeded access to all equine areas	*	<u></u>	<u>.</u>	$\overline{\mathbf{c}}$
Level surface (no stones, no holes/depressions in the surface, etc.)		••	•••	•
Firm	•	••	•••	•
Sufficiently wide (for ex. 4 meters for two-way horse traffic)	•	••	•••	•
Not slippery	•	••	•••	•
Did you note the presence of FEI Stewards in the stable area during the course of the event	YES		N	0

Please turn the page over to provide any supporting and/or additional comments

Comments, if any...; any other improvement suggestions:

Thank you very much for your time and feedback!