

**ATHLETES QUESTIONNAIRE**

**GENERAL**

<b>Did the show run according to the Schedule?</b>	YES		NO	
<b>Prize money in proportion to number of starters</b>				
<b>Attractiveness of course in relation to the competition category (5*, 4*, etc.)</b>				
<b>Quality and clarity of main arena's audio system's sound at all times during the event</b>				
<b>Ease of readability of the scoreboard in the main arena (e.g., clear and big enough)</b>				
<b>How well was the event announcer able to energise the spectators</b>				

**STABLING, HORSE INSPECTION AND TRAINING/EXERCISE**

<b>Was there an access/accreditation check by security to enter the stabling area (at all times during the duration of the event)</b>	YES	NO		
<b>Were the stables well ventilated</b>	YES	NO		
<b>Was the lighting in stables as required during different times of the day</b>	YES	NO		
<b>Distance from stables to main and warm-up arenas</b>				
<b>Was the area for the horse inspection suitable for presentation of the horses (flat, firm, non-slippery surface)?</b>	YES	NO		
<b>Was there sufficient space and time for working/exercising the horses in relation to the competition schedule (in a separate area or warm-up arena)</b>	YES	NO		
<b>Were starting orders and results displayed live from the field of play in the warm-up and/or stable areas</b>	YES	NO		

**EVENT SERVICES AND FACILITIES**

<b>Was your hotel accommodation 'paid by the organiser'</b>	YES		NO	
<b>Were suitable transportation arrangements made for you (e.g., airport/station/hotel)?</b>	YES	NO	Not necessary	
<b>Access from the hotel to the venue</b>	Walking distance	Easily managed with shuttles	Difficult	
<b>2 meals daily / equivalent meal vouchers provided</b>	YES		NO	
<b>Separate Athlete's stand with sufficient seating</b>	YES		NO	
<b>Athlete's stand/tribune next to main arena in-gate</b>	YES		NO	
<b>Athlete's stand/tribune covered</b>	YES / Indoor Event		NO	
<b>Food and beverages available in/close to the Athlete's stand/tribune</b>	YES		NO	
<b>Convenient location of the show office</b>				
<b>Hours of operation of the show office</b>				
<b>Level of customer service provided (helpful &amp; friendly approach)</b>				

**FOOTING – MAIN ARENA**

<b>Your general opinion on the overall quality of the footing</b>				
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The following questions about the MAIN ARENA footing properties are OPTIONAL. However, these will provide important feedback for the Footing team at the event.

<b>Impact firmness:</b> how firm was the surface upon impact when the horse lands?	Too soft / Too hard	Quite soft / quite hard	Meets expectations	Exceeds expectations
<b>Cushioning:</b> how much shock was absorbed by the footing upon landing?	Too deep / too compact	Could be better	Meets expectations	Exceeds expectations
<b>Responsiveness:</b> how springy did the surface feel?	No spring / too springy	Could be better	Meets expectations	Exceeds expectations
<b>Grip:</b> how much did the footing hold upon landing, turning and take-off?	Very slippery/too high grip	Could be better	Meets expectations	Exceeds expectations
<b>Uniformity:</b> was the footing the same in the entire arena?	Too variable	Could be better	Meets expectations	Exceeds expectations
<b>Did the footing remain the same during the duration of the competition?</b>	Changed a lot	Could be better	Meets expectations	Exceeds expectations

Please see page 2 – to provide feedback on Footing-Warm-up Arena, Equine Paths and Transit Areas, and for any additional comments.





















**FOOTING – WARM-UP ARENA**

<b>Your general opinion on the overall quality of the footing</b>				
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The following questions about the WARM-UP ARENA footing properties are **OPTIONAL**. However, these will provide important feedback for the Footing team at the event.

<b>Impact firmness:</b> how firm was the surface upon impact when the horse lands?	Too soft / Too hard	Quite soft / quite hard	Meets expectations	Exceeds expectations
<b>Cushioning:</b> how much shock was absorbed by the footing upon landing?	Too deep / too compact	Could be better	Meets expectations	Exceeds expectations
<b>Responsiveness:</b> how springy did the surface feel?	No spring / too springy	Could be better	Meets expectations	Exceeds expectations
<b>Grip:</b> how much did the footing hold upon landing, turning and take-off?	Very slippery/too high grip	Could be better	Meets expectations	Exceeds expectations
<b>Uniformity:</b> was the footing the same in the entire arena?	Too variable	Could be better	Meets expectations	Exceeds expectations
<b>Did the footing remain the same during the duration of the competition?</b>	Changed a lot	Could be better	Meets expectations	Exceeds expectations

**EQUINE PATHS, TRANSIT AREAS**

<b>Safe and unimpeded access to all equine areas</b>				
<b>Level surface (no stones, no holes/depressions in the surface, etc.)</b>				
<b>Firm</b>				
<b>Sufficiently wide (for e.g., 4 meters for two-way horse traffic)</b>				
<b>Not slippery</b>				

Comments, if any...; any other improvement suggestions:

**Thank you very much for your time and feedback!**